

## Vermin

If your property has become infested with **pharaoh ants** or **cockroaches**



please let us know and we will organise for a pest controller to visit.

We can't help with eradicating other types of vermin or insects, such as **ants, flying ants, ladybirds, mice, rats, pigeons, bedbugs, wasps** in single properties as this is not the landlord's responsibility. If your home is affected we advise you to contact your local authority or council's environmental health team who provide a pest control service for a reasonable or reduced fee.

However, if any of the creatures listed on this page are affecting a block of neighbouring properties that share a communal space your landlord will assume responsibility and organise eradication. The cost of this will be met through service charges. To report pharaoh ants, cockroaches or communal pest infestation, please contact us:

- on our [online repairs ordering form](#)
- email [CHSRepairs@coophomes.coop](mailto:CHSRepairs@coophomes.coop)
- or telephone 020 3166 2608